

Assessing the Landscape

Country practices



Session objectives

- Discuss current country practices
- Assess how these can support the development of DG indicators
- Discuss the feasibility of measuring specific principles



OECD Recommendation on Digital Government Strategies



Openness and Engagement

- 1) Openness, transparency and inclusiveness
- 2) Engagement and participation in a multi-actor context in policy making and service delivery
- 3) Creation of a data-driven culture
- 4) Protecting privacy and ensuring security

Governance and Coordination

- 5) Leadership and political commitment
- 6) Coherent use of digital technology across policy areas
- 7) Effective organizational and governance frameworks to coordinate
- 8) Strengthen international cooperation with other governments

Capacities to Support Implementation

- 9) Development of clear business cases
- 10) Reinforced institutional capacities
- 11) Procurement of digital technologies
- 12) Legal and regulatory framework

Creating Value Through the Use of ICT

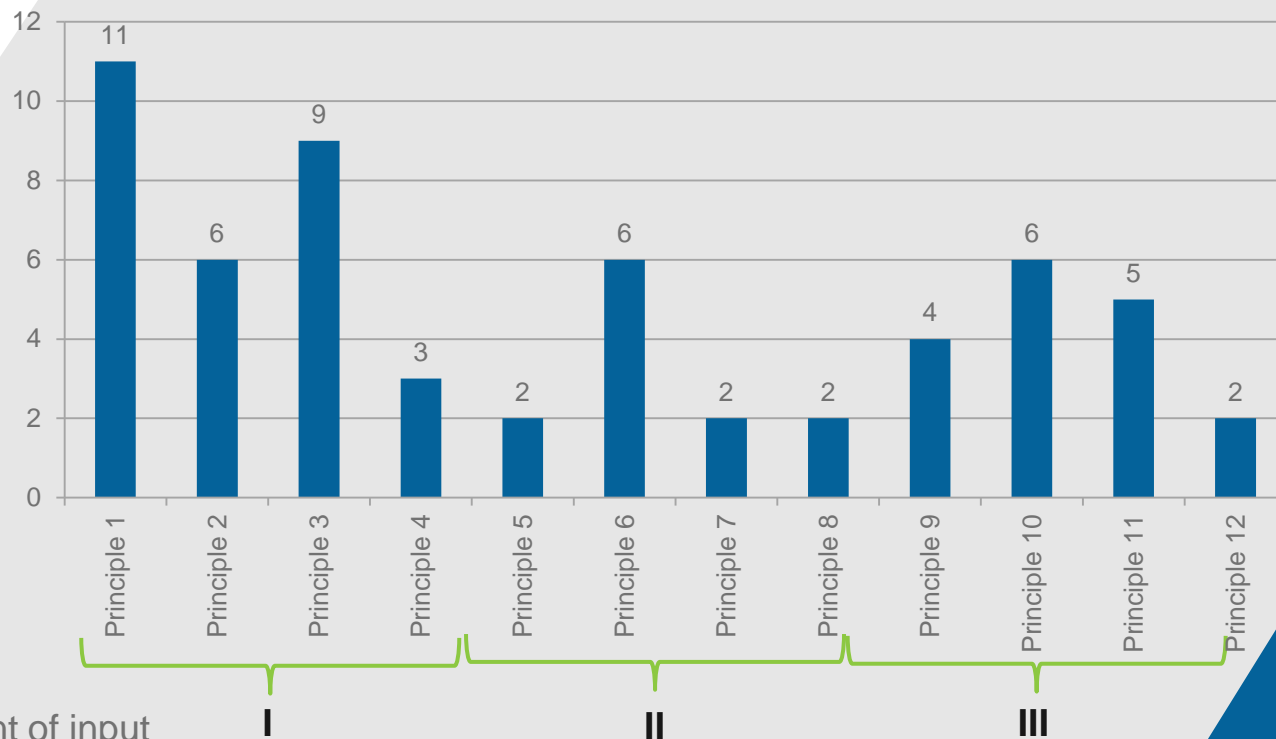


12

Submissions

Data available

Number of countries collecting data linked to



* Preliminary assessment of input

Pillar I



Pr.	Country data collection	OECD
1	National portal; OGD; FOIA; Social media; digital services; eID	National portal; OGD; FOIA; Social Media; digital services
2	Participation platforms; consultations; OGD re-use; SM	National portal; OGD; FOIA; Social Media; digital services; stakeholder consultation and engagement;
3	eID; interoperability; once only principle; cloud; government data center; data skills and training	Once only principle; data skills and training; existence of CDO; data inventories; use of metrics and indicators
4	CERT, incidents, individual certifications; domain management	Number of incidents; critical alerts; financial resources allocated; staff size; complaints by sector

Pillar II

Pr.	Country data collection	OECD
5	ICT governance and its levers; stakeholder involvement in the elaboration of strategy	ICT governance, location, reporting, levers; national strategies, stakeholders involved
6	eID, once only principle, DG strategy, interoperability	National strategies; coordination tools and mechanisms
7	Central-local coordination; responsibilities and levers	ICT governance structures; national strategies, coordination tools and mechanisms, policy levers
8	International meetings	TBD



Pillar III



Pr.	Country data collection	OECD
9	Investment management frameworks; existence and use business cases; ex ante calculation of costs, benefits, duration	Use of business cases; funding models for OGD
10	Efficient management of ICT project; performance of horizontal services; investment monitoring; IS management system	Business cases; ICT project management; digital and data skills; SHRM
11	IT Procurement systems, strategies and performance	ICT Procurement strategy; ICT procurement systems; contract repositories; ICT asset management; supplier performance
12	FOIA, once only principle, digital by default, open by default, mandatory digital services, Green IT policy; online communications	FOIA; Open by default; Once only principle; mandatory digital services; online communications

Challenge

How to transform ideas into practices?





We have a dream



Let's launch it



Let's make it concrete

In other words

(Or being a little bit more artistic)



A surreal image showing two men in dark suits and bowlers hats standing on a large, white, fluffy cloud. They are positioned in the center-right of the frame, looking towards the left. The man on the right is holding a thin cane. The background is a vast blue sky filled with numerous white clouds of varying sizes. The bottom of the image shows a dark, flat horizon line.

We are all in the Cloud

We just need to bottle it and drink it





We Want You
to be part of this process

Austria



Belgium



Finland





Lithuania



Mexico



Netherlands



New Zealand



Norway



Portugal



Slovenia



Spain



Sweden





Anyone else?

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THANK YOU

ANY QUESTIONS?