



# Government Infographic 2019

# Spain





# Services for Citizens and Businesses

The Department of Health of the Generalitat of Catalonia launched a new service that made it possible for interoperable reports of its population to be accessible by the rest of the National Health System (NHS).



### **Political Communications**

In 2019 Spain has adopted a new Cyber Security Strategy, Spanish RDI Strategy in Artificial Intelligence as well as developed a Fourth National Action Plan (2019-2021).



#### Governance

According to the Royal Decree 355/2018, the General Secretary of Digital Administration now depends on the Ministry of Territorial Policy and Civil Service.

# Legislation

Among other things, the Spanish Government has adopted a new law on Protection of Personal Data and Guarantee of Digital Rights and has published the notification of the DNIe as a Spanish identification system according to the eIDAS Regulation.



## Infrastructure

Among other things, the European invoice formats UBL 2.1 and CII (Cross Industry Invoice) were incorporated into the service for eInvoicing FACe in accordance with Directive 2014/55/EU.



# Digital Government Indicators

Individuals using internet for interacting with public authorities

Interacting EU average 57%

Obtaining information 49%

Downloading official forms 39%

Sending filled forms

Data source: Eurostat 2019.

eGovernment performance across policy priorities

User-centricity

90%

Transparency

73%

Citizens cross border mobility

8 37%

Business cross border mobility

79%

Key enablers

73%

Data source: eGovernment Benchmark Report 2018.



